

# ADA COMMUNITY LIBRARY

We are a comfortable place for the community to connect, create and be inspired.  
We value excellent and innovative community service through an open, inclusive, collaborative staff environment.

## COMMONS

*Use our spaces to provide the best possible service and bring the community together*

Provide a welcoming, comfortable experience that facilitates wonder and inspiration

Ensure service areas facilitate ease of use and access to materials

Maximize shelf space and create visual appeal

Ensure meeting and study rooms are effectively utilized

Facilitate opportunities for patrons to meet and interact with others in their community

## COLLECTIONS

*Focus collections on popular materials and topics and support kindergarten readiness and life-long learning*

Focus purchasing on popular materials with broad yet lasting appeal

Develop and maintain a unique collection of items to meet community goals

Offer quality electronic resources and promote them

Maintain quality readers advisory services in person and online

Weed all collections once every year to maintain currency, relevancy, optimal collection size and condition

## INTERNAL SUPPORT

*Continue to nurture a responsive and innovative organization that encourages employee empowerment and well-being*

Maintain an open, inclusive, and collaborative environment

Ensure staff develop and maintain skills to deliver quality all ages services

Equip staff with leadership, technical and customer service skills to foster patron-focused service and creative problem-solving

Develop systems that support continuous improvement and innovation

Ensure awareness of and adherence to system policies and procedures to present a united staff to patrons

## COMMUNITY SUPPORT

*Provide the best possible service in and out of the library to meet demand and support community-wide goals*

Build relationships with patrons and strive to better understand and meet their needs

Tap into volunteer community resources for expertise on special projects and programming

Integrate into the community to increase awareness of community challenges and goals and connect library services

Ensure every student has a public library card

## PROGRAMS & OUTREACH

*Strengthen outreach and community awareness through involvement and communication*

Expand programming for adults - opportunities facilitating lifelong learning

Provide valuable in-house programming and outreach services

Partner with other organizations

Expand collaboration within LYNX!

Continually evaluate programming and services, collect and track data over time