Striving to be a welcoming, safe, and inclusive place, we respect, engage with, and encourage members of our community to connect, create, and be inspired.

We value excellent and innovative community service through an open, inclusive, collaborative staff environment.

**COMMONS**
Use our spaces to provide the best possible service and bring the community together
- Provide a welcoming, comfortable experience that facilitates wonder and inspiration
- Ensure service areas facilitate ease of use and access to materials by everyone in the community
- Maximize shelf space and create visual appeal
- Ensure all public spaces are effectively utilized
- Facilitate opportunities for patrons to meet and interact with others in their community

**COLLECTIONS**
Focus collections on popular materials and topics and support early literacy and lifelong learning
- Focus purchasing on popular materials with broad yet lasting appeal, offering something for everyone
- Develop and maintain a unique collection of items to meet educational goals and community needs
- Offer and promote quality, relevant electronic resources
- Maintain quality readers advisory services in person and online
- Weed all collections as needed to maintain currency, relevancy, optimal collection size and condition

**INTERNAL SUPPORT**
Continue to nurture a responsive and innovative organization that encourages employee empowerment and well-being
- Maintain an open, inclusive, and collaborative environment
- Ensure staff develop and maintain skills to deliver quality services for all ages
- Equip staff with leadership, technical and customer service skills to foster patron-focused service and creative problem-solving
- Develop systems that support continuous improvement and innovation
- Ensure awareness of and adherence to system policies and procedures to present a united staff to patrons

**COMMUNITY SUPPORT**
Provide the best possible service in and out of the library to meet demand and support community-wide goals
- Build relationships with patrons and strive to better understand and meet their needs
- Tap into volunteer community resources for expertise on special projects and programming
- Integrate into the community to increase awareness of community challenges and goals and connect library services
- Ensure every person has a public library card

**PROGRAMS & OUTREACH**
Strengthen outreach and community awareness through involvement and communication
- Expand programming for adults - opportunities facilitating lifelong learning
- Provide valuable in-house programming and outreach services
- Partner with community organizations
- Expand collaboration within LYNX!
- Continually evaluate programming and services, collect and track data over time

**ADA COMMUNITY LIBRARY**
ACL STRATEGIC PLAN 2023-2024